

The Art of Christmas Letter Stop Competition

Terms and Conditions

1. The promoter of the Competition is the Urban Renewal Authority, trading as Renewal SA, GPO Box 698 Adelaide SA 5001 (“Promoter”).

Entry

2. By entering into and participating in the Competition, each entrant is deemed to have read and understood these Terms and Conditions and unconditionally agrees to and accepts these Terms and Conditions.
3. Only one entry per person is permitted. Entrants must be residents of Australia. Employees and contractors of the Promoter and their immediate family members are not eligible to enter. Entrants under the age of eighteen (18) years of age must have parental/guardian approval prior to submitting their entry.
4. The Competition opens at 9:00 am, Tuesday 28 November 2017 and closes at 5:00 pm, Sunday 31 December 2017 (“Competition Period”). All qualifying and appropriately completed entries submitted during the Competition Period will be eligible for a chance to win the Prize.
5. To enter the Competition, entrants must submit a completed entry form to the customer service desk at the main entrance of the Adelaide Zoo. Entrants must complete the entry form by writing the correct letter for each tree stop in the corresponding blank spaces (12 in total), then unscramble the letters and write down the hidden tree stop words. They must also provide their valid contact details including name, age, address and email address or phone number.
6. Entrants are responsible for completing the entry form thoroughly and accurately. Entries that are incomplete, incorrect, illegible or submitted outside of the Competition Period will not be eligible to win the Prize.
7. Submitting an entry is free. Once submitted all entries become and remain the property of the Promoter. By submitting an entry, each entrant agrees for the Promoter to contact them using the details on the entry form if they win the Prize.
8. The Promoter reserves the right to verify the validity of all entries and to disqualify any entrant who tampers with the entry process or who submits an entry that is not in accordance with these Terms and Conditions.

Prize

9. The Winner and the members of their immediate family will be entitled to enjoy a family giraffe feeding experience at the Adelaide Zoo valued at \$152 (including GST), valid for 12 months. This prize is non-transferrable.
10. The Winner will be determined by the first valid entry form randomly drawn by an employee of the Promoter by 5pm on Monday 8 January 2018. The Winner will be notified by email or telephone on Tuesday 8 January 2018.

11. The Promoter will take all reasonable steps to notify the Winner. The Promoter accepts no responsibility or liability if the Winner is unable to be contacted, and all methods of communication are unsuccessful. In the event the Winner cannot be contacted, the Promoter may determine a new Winner by randomly drawing another entry and the original Winner will be taken to have forfeited any claim to the Prize.
12. The Prize will only be awarded following any Winner validation and verification that the Promoter requires. The Promoter reserves the right to request that the Winner provide proof of identity, proof of Australian residency status and/or proof of entry validity in order to claim the Prize. Acceptance of proof considered suitable for verification is at the discretion of the Promoter. In the event that the Winner cannot provide acceptable proof, the Winner will forfeit the Prize and no substitute will be offered.
13. If the Winner is under the age of eighteen (18) they must be accompanied by a parent or guardian at the time of claiming the Prize.
14. If the Winner does not attend at Adelaide Zoo at the time and date specified to claim the Prize, the Winner may be taken to have forfeited any right to the Prize.
15. The Prize cannot be transferred, exchanged or redeemed for cash. Any travel, airfares, transfers and/or accommodation that is required by the Winner and/or their immediate family to travel to and from the Adelaide Zoo is at the Winner's expense.
16. The Promoter makes no representation, expressly or implied, as to the quality, reliability or suitability of the Prize and expressly disclaims any liability.

General

17. Participation in the Competition means acceptance of these Terms and Conditions. Failure to observe these Terms and Conditions may result in disqualification.
18. Details of entrants in the Competition may be used and preserved in accordance with the South Australian Government's Information Privacy Principles.
19. The Promoter is not responsible for any incorrect, inaccurate or incomplete information communicated in the course of, or in connection with, this Competition if the deficiency is occasioned by any cause outside the reasonable control of the Promoter.
20. The Promoter will not be liable for any loss (including, without limitation, indirect or consequential loss), damage, personal injury or death which is suffered or sustained (including but not limited to that arising from any person's negligence) in connection with entering the Competition or accepting the Prize, except any liability that cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).
21. If for any reason the Competition is not capable of running as planned due to causes including, but not limited to tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this competition, the Promoter reserves the right in its sole discretion, to the fullest extent permitted by law, to disqualify any individual who tampers with the entry process, take any action that may be available, and to cancel, terminate, modify or suspend the Competition (subject to State regulations, if any).
22. All times specified are in Australian Central Daylight Time.